


Summer 2002

Important Safety Recall: Ignition Switch

Dear Accord, Civic, CR-V, Odyssey, or Prelude Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has determined that a defect relating to motor vehicle safety exists in the ignition switch on certain 1997 thru 2000 Honda automobiles. Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, if your engine stalls while driving in traffic or at highway speeds, you're at risk of being involved in a crash. Difficulties starting the engine (for example, hard-to-start, stalls immediately after starting, etc.) may indicate that the ignition switch is failing.

What should you do?

Call any authorized Honda dealer, and make an appointment to have your vehicle repaired. The dealer will install an improved ignition switch, free of charge. Please plan to leave your vehicle at the dealership for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to

American Honda Motor Co., Inc.
Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at
(888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a Honda automobile involved in this recall. If this is not the case, or the name/address information is incorrect, please fill out and return the included, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective ignition switch replaced sometime in the past, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call Automobile Customer Service at (800) 999-1009.

We apologize for any inconvenience this may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Summer 2002

Important Safety Recall: Ignition Switch

Dear 3.0CL, 2.3CL, or 3.2TL Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd., has determined that a defect relating to motor vehicle safety exists in the ignition switch on certain 1997–1999 3.0CL, 1998–99 2.3CL, and 1999 3.2TL vehicles. Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, if your engine stalls while driving in traffic or at highway speeds, you are at risk of being involved in a crash. Difficulties starting the engine (for example, hard-to-start, stalls immediately after starting, etc.) may indicate that the ignition switch is failing.

What should you do?

Call any authorized Acura dealer, and make an appointment to have your car repaired. The dealer will install an improved ignition switch, free of charge. Please plan to leave your vehicle at the dealership for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to

American Honda Motor Co., Inc.
Acura Client Services Department
Mail Stop 500-2N-7D
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 3.0CL, 2.3CL, or 3.2TL involved in this recall. If this is not the case, or if the name/address information is incorrect, please fill out and return the included, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective ignition switch replaced sometime in the past, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have questions about this notice, or need assistance with contacting an Acura dealer, please call Acura Client Services at (800) 382-2238.

We apologize for any inconvenience this may cause you.

Sincerely,

American Honda Motor Co., Inc.
Acura Automobile Division